

UncommonX Improves Security for Steel Manufacturer After Ransomware Attack

Incident

A premier steel manufacturer (“Steel Manufacturer”) and service center was the victim of a massive ransomware attack that shut down their production capabilities. The company was forced to spend over a million dollars to pay the ransom and hundreds of thousands of dollars to rebuild their network. They also lost millions in revenue.

With no internal security team in place, they knew they needed help containing the attack and protection against future incidents. They contacted UncommonX because they were aware of our reputation and expertise in the industry.

Response

Our highly trained Security Operations Center (SOC) team deployed BOSS (Business Operations Security Suite), our next generation cyber threat management and intelligence platform, to learn the extent of the attack and any damage. After completing a complete assessment, we identified the origin of the incident and quickly took steps to contain it, mitigate damage, and verify information gathered during the detection phase.

We removed the cause of the incident, and verified systems were secure. Working with the Steel Manufacturer’s team, we then restored affected systems and helped them resume normal business operations. During the analysis phase of our incident response, we had uncovered several vulnerabilities and incomplete processes and procedures that posed a major risk to their business.

So we installed the tools they needed to help ensure complete security measures were in place going forward.

Results

By using BOSS to identify and map every OEM device, tool, and connection on the Steel Manufacturer's entire network, we resolved the ransomware attack and remedied numerous holes in their security. We also eradicated all malicious traffic originating from their environment, and customized daily logging for those activities via a script.

With our help, the Steel Manufacturer's security maturity has greatly improved. To further safeguard their organization, they continue to work closely with our SOC team on various projects to ensure ongoing protection. They haven't suffered an incident since.

Solutions Provided:

- Managed Services
- BOSS Security Suite
- 24/7 SOC Support
- Full Penetration Test
- Vulnerability Assessment
- Security Documentation

Ready for the Security You Deserve? Let's Talk.

Talk to our experts today about your specific needs. Call **866-405-9156**, email us at sales@uncommonx.com or visit us at uncommonx.com.